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Mitic Dragan

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| Objective | To be afforded an opportunity to work for your company and provide the same service, dedication, expertise and commitment |
| Name | Dragan |
| Surname | Mitic |
| Gender | Male |
| Date & Place of Birth | 30 th April, 1985 – Kumanovo, Republic of Macedonia |
| Marital Status | Single |
| Citizenship | Republic of Macedonia |
| Driver License | License-B |
| Nationality | Macedonian |
| Education | <ul style="list-style-type: none">Ø High School “Pero Nakov” Kumanovo, Macedonia.Ø Information Technology Academy – “Alexandria” Skopje, MacedoniaØ Computer Science (XPERT IT) University – “Spiru Haret” Bucharest, Romania (present) |

Certified Network Administrator with the following certifications:

- **Comptia Network+ Certification (Network+) (Cert# COMP001003418454)**
- **Comptia A+ Certification (A+) (Cert# COMP001003418454)**

- **Comptia Linux+ Certification (Linux+) (Cert# COMP001003418454)**
- **Microsoft Certified Professional (MCP) (Cert# 3366631)**
- **Microsoft Certified System Administrator (MCSA) Installing, Configuring and Administering Microsoft Windows 2000 Server (Validation ID: 1583672164)**

Languages

- Ø English (fluent);
- Ø Serbian (fluent);
- Ø Understand Croatian and Bulgarian as well.

Working Experience

Sr. Network Engineer, Cabletel DOOEL Macedonia, October 2007 – Present

Responsible for all technology supporting the DOCSIS network for Cabletel, (Recently started with LAN network on Mikrotik platforms). Providing installation and support for all DOCSIS devices on the network and also provided support for other cable systems of Cabletel in Macedonia. Created SNMP/Web based tools to monitor the DOCSIS devices on the network to assist the field installation technicians. Developed tools to poll all network devices to maintain standard configurations and proper security practices on the network. Deployed all CMTS's on the network and was responsible for the configuration and maintenance of all the network devices. Designed and operated the networks provisioning system to include DHCP/DNS/ToD/TFTP servers on the network. Installed and maintained all Linux/UNIX servers on the network and provide server hardening for all external faces servers & devices. Provided training for all technicians on subject covering networking, routing, RF, RF design, and troubleshooting skills.

Sr. Network Consultant, NSS (NSS L.L.C.) December 2005 – Present

Provided Consulting severing in all aspects of IT to include, Linux Administration, Windows Administration, Network Support, Routing/Switching, DNS/DHCP/NTP Servers, and all other IT related support. Provided clients with highly technical consulting and support of small to median size networks. Always exceeded client and company goals on all assigned projects and built more value to my company's offerings.

Tech Admin/Moderator, www.IT.com.mk Macedonia ((IWM Network L.L.C.) Mart 2007 – Present

Designed, supported, & moderated a major Macedonian web portal that severs the entire country of Macedonia. Responsible for management of all web activities and provided customer support. Worked with a engineering team to Maintained and support all web servers, Routers, firewalls, load balancers, & ISP peering to maintain www.it.com.mk web presents. Provided design and development for the portal and all web based tools on the domain.

Relevant DOCSIS Community involvement:

Involved in many online groups and forums in the DOCSIS community. Collaborated with other DOCSIS engineers world wide to support and train on the latest DOCSIS technologies. Involved in many online discussion groups assisting other engineers with configuration reviews, modem bin file creation, Troubleshooting, design, documentation, QoS, and tool development. Worked with many small MSO's and provided training on RF troubleshooting, CMTS command line, Modem upgrading, SNMP monitoring, MRTG/Cacti setup, and many other support roles. Also worked with DOCSIS security engineers to find new ways to mitigate Modem hacking, clones & theft of service.

Branch Manager - Kumanovo, Cabletel DOOEL Macedonia, May 2009 – Present

Operative / Technical manager for CableTEL's Branch in Kumanovo, responsible for over 30th employees, management skills, organization skills, teamwork, responsibility for a CATV network of 18.000 Homes Passed. We are Cable operator who have 40% of the market share in Macedonia and we offer four play services:

- Analog TV
- Digital TV
- Internet
- Telephony
- Radio
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In development we have HDTV service.